Washoe County Health District Pool and Spa Appeal Process

Inspection

Complaint

A routine Health District inspection (EHS) notes a violation for a permitted facility and issues a Notice of Violation (NOV).

A complaint submitted by a person or business about another person or business violating sections of the code. If a complaint is validated, the Health District (EHS) will issue a Notice of Violation (NOV).

Within 10 days of receiving a NOV, a facility can request an informal meeting with EHS to appeal a NOV.

An informal meeting allows a facility to provide their point of view and input. The EHS and the facility will discuss specific items and general topics to establish common ground, additional information and education.

Did the informal meeting resolve the NOV.

Yes

The NOV is resolved. The appeal is complete. No

Within 10 days of the informal meeting, the facility can appeal to the Nevada Division of Public & Behavioral Health (NDPBH) by filing a written appeal to the NDPBH.

Within 60 days of the written appeal, the NDPBH will coordinate an informal meeting with the facility, the EHS and the NDPBH.

The facility will receive notice of the informal meeting date and time.

The Health District will provide a status report of the appeal to the NDPBH.

The NDPBH will consider the appeal and issue a final decision.

The appeal is complete.